

Countertop Installation - What To Expect

To ensure a smooth and hassle-free countertop installation, follow these steps in order, from the initial in-home measurement to the final inspection. Keep in mind that countertops are typically installed after other remodeling work, such as flooring, appliances, or cabinets, so those should be completed first.

After choosing your new countertop, we will contact you to schedule an appointment at a time that works best for you. During this visit, one of our experienced Template Technicians will confirm the details of your purchase, verify measurements, and create a template of the countertop to ensure a perfect fit. If any changes to the original project estimate are necessary, the shop will provide an updated estimate for your approval.

Once the updated estimate is approved by you, and any additional payments are received, our team will give you a tentative installation date for your new countertop.

Before Measure and Template

- Ensure that your cabinets are plumb, level, square, and securely fastened to the walls or floor. If you're installing new cabinets as part of your remodel, they must be in place before measuring and installing countertops. Cabinets that rest on top of the countertop (like appliance garages) should be installed after the countertop is in place.
- For full kitchen remodels or new kitchen installations: Have all sinks, faucets, cooktops, hoods, vents and other items that will be mounted on the countertop or full-height backsplash on-site. Be sure to provide all cutout specifications (measurements for holes or cuts needed for sinks, faucets, air switches, soap dispensers, water dispensers, cooktops, etc.) for accurate measurement and templating. Apron and farmhouse sinks must be installed before the templating appointment.
- Ensure that all free-standing appliances, including dishwashers, stoves, wine fridges, and refrigerators, are in their final positions.
- Our template technician will take sinks back to the shop so they can be attached to the countertops during fabrication. This will speed up your installation and ensure all sinks are properly supported and centered in their openings.

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Before Installation

- Make sure an adult over 18 is present during installation to make decisions and approve any necessary countertop details.
- Avoid completing final wall preparations (such as painting, tile backsplashes, or wallpapering) until after the countertop installation is complete. While installers will be careful, minor scrapes, punctures, or scratches to walls and cabinets can occur during installation. These are considered incidental and are the homeowner's responsibility to fix. Cabinet touch-up kits can usually handle any small repairs.
- The day before your installation, we will contact you to confirm our arrival time and ask about any specific parking instructions or requirements.
- For full kitchen remodels or new kitchen installations: Make sure to have all sinks on site. It is your responsibility to ensure the new sink(s) fit the base cabinet(s). We recommend scheduling a plumber and electrician for the day after installation to handle any necessary reconnections of plumbing and wiring.
- For countertop-replacement only projects: Make sure to have your new sink(s) on site and any existing sinks, plumbing, and all appliances disconnected.

Installing new countertops is part of the construction process, so you can expect some noise and dust. If you'll be staying in your home during the installation, it's a good idea to plan to minimize any inconvenience.

Recommendations

- Cover entryways and vents in the installation area to contain dust and debris.
- Ensure there is a clear path through your home for easy access to the installation site and to remove debris.
- Protect furniture and floors along the pathway and in nearby areas by covering them.
- Empty all items from any base cabinets.
- Remove any breakable or valuable items, such as lamps, vases, mirrors, wall hangings, antiques, or other valuables, from areas that could be impacted by the installation.

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Day of Installation

On installation day, our insured installers will arrive on time, and they will be courteous and efficient. They'll come fully prepared to install your new countertop. Simply ensure these basic requirements are met:

- Ensure that an adult over the age of 18, with the authority to make decisions, is present during the installation.
- For safety reasons, keep children and pets away from the work area.
- If your kitchen island has more than a 12" overhang, the appropriate support brackets need to be installed if not supplied by Granite Plus.

This is what you should expect:

- Our team may need access to an outside water supply (water supply and water hoses) to make any necessary cuts and adjustments to your new countertop.
- If countertop seams are required for your project, we will use adhesives that best match your countertop color of choice to minimize their appearance and adhere to the standard industry standard no more than 1/8" in width. We always strive to minimize seam widths in all applications.
- We will attach the sink(s) to the countertop but not the plumbing.
- We will clean the countertops after installation and leave the area clean in broom-type conditions.

After the Installation

- Please review the maintenance and care guide for your countertop choice and follow it as directed.
- Arrange for a plumber or electrician to reconnect any plumbing or wiring as required. Please allow 24-hours for any silicon and caulk to dry.
- We recommend painting to caulk at the perimeter of your installation to reduce the risk of cracking overtime.
- If you pre-purchased our extended material warrantee through Granite Gold, we will register it for you though our office. If you did not pre-pay for the Granite Gold warranty, you have up to 30-day after installation to add a policy through their website or with the QR code in your installation care package.